

R. Edward Price

Associate General Counsel Regulatory Affairs 200 Meridian Centre Boulevard Suite 130 Rochester, NY 14618 Tel: (585) 255-1227 ted.price@level3.com

April 15, 2016

## Via IBFS

Marlene H. Dortch, Esq. Secretary Federal Communications Commission 445 12th Street, S.W., Room TW-A352 Washington, DC 20554

Re: Section 63.19(a)(2) Notification of Level 3 Telecom of New Mexico, LLC

Dear Ms. Dortch:

Level 3 Telecom of New Mexico, LLC (f/k/a tw telecom of new mexico IIc) (FRN: 0004351417) ("Level 3 New Mexico") hereby notifies the Commission, pursuant to Section 63.19(a)(2) of the Commission's Rules, of the planned discontinuance of certain voice services in the Albuquerque, New Mexico metropolitan area. Level 3 New Mexico currently provides international service pursuant to the Section 214 authority granted to its parent company, Level 3 Telecom Holdings, LLC (f/k/a tw telecom holdings, IIc) in File No. ITC-214-20000927-00570. Level 3 New Mexico seeks to discontinue its provision of the affected services in the affected area on or around July 15, 2016. Level 3 New Mexico sent the enclosed notice of the planned discontinuance to affected customers on April 15, 2016.

In the event there are questions concerning this matter, please contact me.

Very truly yours,

R. Edward Price

**Enclosure** 



1025 Eldorado Boulevard Broomfield, CO 80021

Insert Contact Name Insert Company Name Insert Billing Address 1 Insert Billing City, State Zip

April 15, 2016

Service Address: [INSERT SERVICE ADDRESS]

Important Notice Regarding the Planned Discontinuance of Certain Traditional Voice Services Provided by Level 3 Telecom of New Mexico, LLC (f/k/a tw telecom of new mexico IIc) ("Level 3")

Dear Customer,

This letter serves as formal notice that certain voice services provided by Level 3 to your company and throughout the Albuquerque, New Mexico metropolitan area will be discontinued on or after July 15, 2016, provided that Level 3 receives the approval of the Federal Communications Commission ("FCC").

You are receiving this notice because you currently subscribe to one or more of the following Level 3 services, which, subject to the approval of the FCC, will be discontinued as a result of the planned decommission of a Level 3 Albuquerque voice switch.

- Channel 12 Service is a bundled service consisting of local exchange service with select features.
- Complete Access Service is a bundled service consisting of local exchange service with select features.
- **Complete Lines/Trunks Service** (a/k/a Complete Lines DS0) provides voice-grade telephonic communications channels that can be used to place or receive one call at a time.

In order to maintain continuous service at your location following the proposed discontinuance, Level 3 would like to work with you to migrate your existing service to our next-generation, state-of-the-art platform that will provide your business with greater flexibility, simplicity, and efficiency. Please contact me as soon as possible to ensure a seamless and uninterrupted transition of your voice service.

If you have not made arrangements with Level 3 or another telecommunications service provider to replace your voice service listed above prior to July 15, 2016, please be advised that your service will be disconnected on or after July 15, 2016, provided that the FCC approves the planned discontinuance.

We understand that this is an inconvenience, and we are confident that our team can seamlessly manage the entire process to provide your business with a better communications solution.



If you also subscribe to other services from Level 3, those services will NOT be impacted by the anticipated discontinuance of the affected services. Your other services will remain in place with no change to the applicable rates, terms, or conditions.

We would like to work with you immediately to update your service and continue our valued relationship, so please contact me as soon as possible to discuss our migration plan.

Regards,

Level 3 Communications

Insert Account Owner Name
Insert Account Owner Phone
Insert Account Owner email

## <u>Level 3 Telecom of New Mexico</u>, <u>LLC is required by the FCC to provide the following statement:</u>

The FCC will normally authorize this proposed discontinuance of service unless it is shown that customers would be unable to receive service or a reasonable substitute from another carrier or that the public convenience and necessity is otherwise adversely affected. If you wish to object, you should file your comments as soon as possible, but no later than 15 days after the Commission releases public notice of the proposed discontinuance. You may file your comments electronically through the FCC's Electronic Comment Filing System using the docket number established in the Commission's public notice for this proceeding, or you may address them to the Federal Communications Commission, Wireline Competition Bureau, Competition Policy Division, Washington, DC 20554, and include in your comments a reference to the § 63.71 Application of Level 3 Telecom of New Mexico, LLC. Comments should include specific information about the impact of this proposed discontinuance upon you or your company, including any inability to acquire reasonable substitute service.